



**New Haven / Fairfield Counties EMA**  
Ryan White Part A Planning Council

# Service Category Definitions 2021

# WHAT ARE SERVICE CATEGORY DEFINITIONS?

- ▶ Service Category Definitions are mandated by HRSA (Health Resources and Services Administration).
- ▶ Recipients are required to work toward the development and adoption of service category definitions for all EMA (Eligible Metropolitan Area) services to ensure consistent quality care is provided to all eligible clients.
- ▶ Service category definitions establish the minimal level of service or care that a funded agency or provider may offer within our EMA (Eligible Metropolitan Area).
- ▶ Recipients and planning bodies are expected to coordinate service delivery across the EMA (Eligible Metropolitan Area) to ensure that all eligible clients have access to all funded core and support services.

# WHAT SERVICES ARE FUNDED IN OUR EMA (ELIGIBLE METROPOLITAN AREA)?

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## **CORE SERVICES:**

Outpatient Ambulatory Health Services  
Medical Case Management  
Substance Abuse Services/Outpatient  
Mental Health Services  
Oral Health Services  
Health Insurance Premium & Cost Sharing Assistance

## **SUPPORT SERVICES:**

Emergency Financial Assistance  
Food Bank/Home Delivered Meals  
Housing Services  
Medical Transportation  
Substance Abuse Services/Residential

# WHAT DOES THE PLANNING COUNCIL DO WITH SERVICE CATEGORY DEFINITIONS

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- ▶ The Planning Council reviews these each year during the May and June Strategic Planning and Assessment Committee (SPA) meetings and makes updates if necessary. This includes reviewing the client eligibility statement as it applies to all funded services.
- ▶ Although HRSA (Health Resources and Services Administration) develops these, our Planning Council can make them more concise but cannot 'add' anything more.
- ▶ Once any updates are made and approved, they will be inserted into each matching service standard so that the two documents are consistent for each funded service. This will be done when the Quality Improvement Committee reviews the service standards.

# WHERE CAN I FIND THE MOST RECENT SERVICE CATEGORY DEFINITIONS?

The most recently approved Service Category Definitions can be found on our Planning Council website:

<http://nhffryanwhitehivaidscare.org/>

From the homepage you would go to:

Site Directory > Service Standards > [Service Category Definitions](#)

# QUESTIONS/DISCUSSION

